

# Warthen Heating & Air Conditioning

4012 Benson Avenue  
Baltimore, Maryland 21227

410-242-0990 Fax: 410-242-7113

## INSURED HEAT PUMP (WITH ELECTRIC BACK-UP HEAT) HEATING AND AIR CONDITIONING SERVICE AGREEMENT

THIS AGREEMENT IS ISSUED TO: HEAT PUMP OUTDOOR INDOOR UNIT & BACK-UP HEAT

\_\_\_\_\_  
(CUSTOMER)

\_\_\_\_\_  
(ADDRESS)

\_\_\_\_\_

**PLAN HP Full Year Parts & Labor Warranty . . . up to 5 Ton**

**CLEAN AND CHECK**..... Two routine calls, one complete check and start of the air conditioner in the spring and one call in the fall with complete check and changeover to heating.

**PARTS REPLACEMENT**..... Replacement or repair of parts listed below at no additional cost.

**LABOR WARRANTY**..... Prompt priority service for one full year at no additional cost.

*All of these parts and controls will be replaced or repaired when inoperative, if available:*

REVERSING VALVE	BLOWER WHEEL	TRANSFORMER	HIGH PRESSURE CONTROL	STARTING RELAY
SOLENOID COIL	SHAFT	FAN CONTROL	LOW PRESSURE CONTROL	EXPANSION VALVE
CHECK VALVE	BEARINGS	LIMIT CONTROL	STARTING CAPACITORS	<del>REFRIGERANT</del>
DEFROST CONTROL	BLOWER MOTOR	FAN BLADE	RUNNING CAPACITORS	TIME DELAY RELAYS
SEQUENCERS	THERMOSTAT	CONDENSER FAN MOTOR	FAN RELAY	CONTROL BOARDS

The electric heating elements or the compressor will be replaced at no added cost when covered by the manufacturer's extended warranty. When out of warranty, there will be a charge for the parts only. If a new unit is installed, a credit in the amount of the annual service agreement will be deducted from the cost of the new unit. All other parts not listed above including humidifiers, air cleaners and programmable thermostats are not included.

\*\*\*NOTE\*\*\* All service calls will have a \$ 20.00 Diagnosis Charge to be paid at the time of the service call. This fee will not apply to the routine maintenance check that comes with your Warthen Policy, only to additional service calls.

### Conditions of Agreement

- 1) All repairs and service will be done during normal working hours.
- 2) All repairs and service after business hours, weekend and holidays are subject to an overtime charge.
- 3) Warthen reserves the right to reject any agreement if an inspection by a service technician finds the equipment in such a condition that the service will be unsatisfactory to both parties.
- 4) This agreement covers the equipment listed above for the period of one year from the date of acceptance and if payment is made within 30 days of the same date.
- 5) It is mutually agreed that this agreement covers only the equipment listed above and not beyond the unit. The equipment is not covered due to negligence, misuse, fire, flood or acts of God.
- 6) This agreement is transferable in name only and is not refundable.

### Warthen Heat & Air Conditioning Only

Date: \_\_\_\_\_

Account #: \_\_\_\_\_

Renewal Due By: \_\_\_\_\_

Total Cost of Agreement: \$ 370.00

PER YEAR

Customer's Signature: \_\_\_\_\_